

INSTALL GUIDE

Open Dental

Three steps, about five minutes. You will move one code from your email into Practice Evolved Sync, and one key from Practice Evolved Sync into Open Dental.

5 minutes

one Windows PC
no admin rights
outbound only

BEFORE YOU START

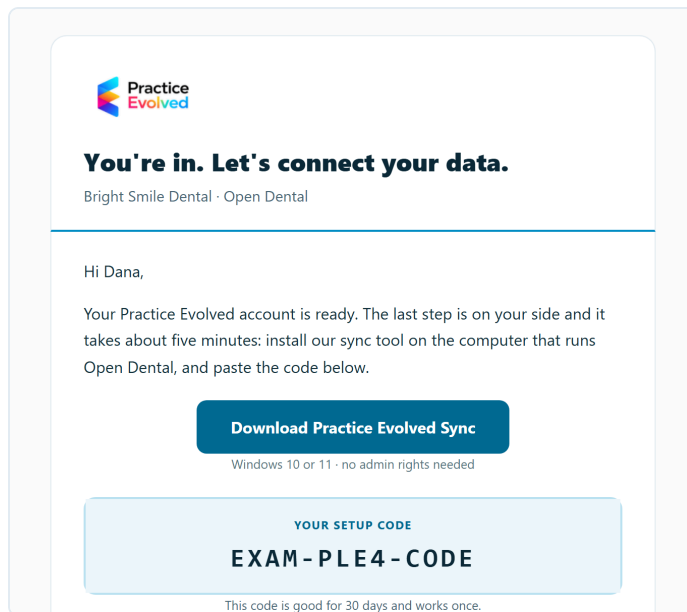
- ✓ **Open Dental 21.1 or newer** · In Open Dental, click Help → About Open Dental. Your version is on that window and looks something like 25.3.42. Older than 21.1, email us instead - there is a different way in and it is no harder.
- ✓ **The computer Open Dental runs on** · Installs for you only, so no admin rights. Needs outbound internet on port 443; nothing inbound, no port forwarding. Everything it sends is encrypted in transit.

Install it

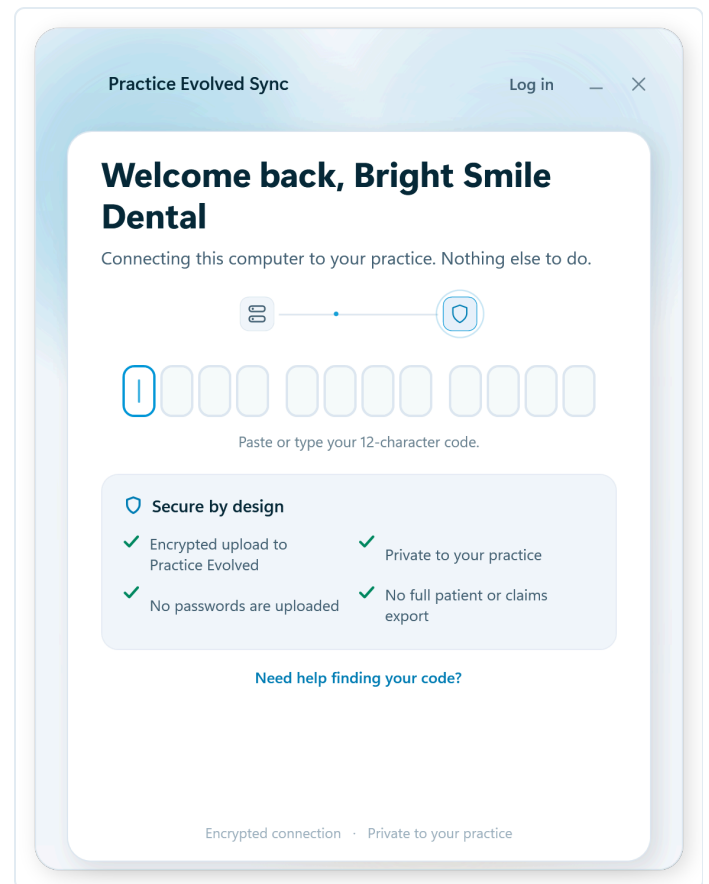
1 Install Practice Evolved Sync

Open the email we sent you and press Download Practice Evolved Sync. Run the file it downloads.

2 Paste your setup code



Your email. Copy the code.



Paste it here. Practice Evolved Sync does the rest.

The tool opens on this screen. Copy the code from that same email and paste it in. It checks itself and greets you by name. There is no button to press.

3 Watch your dashboard fill in

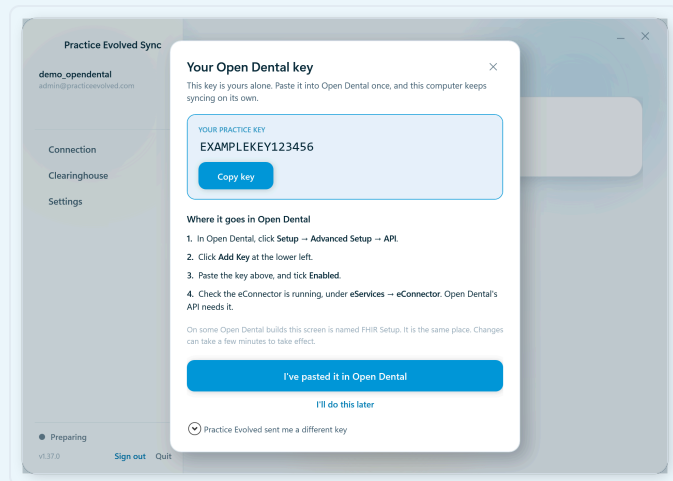
Sign in at app.practiceevolved.com. Your claims, A/R and denials appear within minutes.

Last step: let Open Dental talk to us

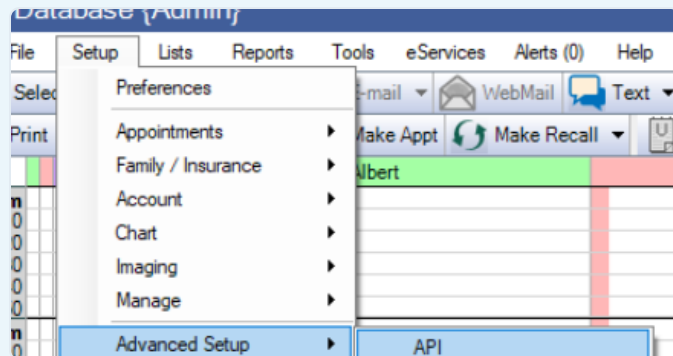
Practice Evolved Sync shows you a key. Open Dental needs it pasted in once - that is what gives us permission to read.

1. Copy the key from Practice Evolved Sync. We issue it, so there is nothing to create.
2. In Open Dental: Setup, → Advanced Setup, → API.
3. Click Add Key at the lower left, paste it, tick Enabled.
4. Check the eConnector is on, under eServices → eConnector.

That is everything. Your dashboard starts filling in within minutes.



Your key, in Practice Evolved Sync. Press Copy key. (This one is an example.)



In Open Dental: Setup, then Advanced Setup, then API.

If it does not connect

Open Dental will not take the key Tick Enabled beside it, and check the eConnector is running under eServices. A new key can take a few minutes. Still stuck? Email us and we will finish it with you.

Would you rather we did it with you? Email support@practiceevolved.com and one of our team will connect it while you watch, usually the same day. Dashboard: app.practiceevolved.com. Installer: app.practiceevolved.com/downloads/PracticeEvolved-Sync.exe.